

Boston Networks core business is the supply, installation and maintenance of wired and wireless network infrastructure. Our solutions help business and the public sector improve their performance, maximise budgets and deliver the multiple benefits of technology to their employees, stakeholders, buildings and cities.

Policy Statement

As a long-standing partner of the world’s leading vendors, we understand how network technologies have changed and are changing. We are committed to ensuring that our customers are provided with solutions which meet their intended purpose.


Our Quality Management System is designed to meet the requirements of the BS EN ISO 9001:2015 standard and both SSQS101, FSQS121 and SP203 (BAFE). The Quality Management System is also designed to comply with industry agreed Codes of Practice, Product Standards, ACPO and Police Scotland Policies and applicable legal requirements. To maintain compliance with these standards, improve our system and the quality of service delivered to our customers; Boston Networks strive to continually improve the effectiveness of our Quality Management System.

Responsibility

CEO and senior management are responsible for ensuring that our quality policy is implemented, monitored and improved. However, all employees are responsible for achieving the specified levels of standards at all stages of our service delivery, maintaining the highest quality at all times.

Boston Networks senior management and staff are committed to ensuring that the company continues to improve quality related performance. To ensure that the system remains appropriate to the business, to ensure continual improvement, and to review and update our Quality Policy, Quality Objectives and Targets on at least an annual basis

We ensure that our Quality Policy is communicated and understood at all levels of the organisation through documented training, regular communication and reinforcement during employee performance reviews. This ongoing communication ensures that each employee has a proper understanding of their individual roles and their direct relevance and significant contribution to our success.

Signed	
Name	Scott McEwan
Position	CEO
Date	July 2019

Boston Networks Ltd Titanium 1 Kings Inch Place Braehead PA4 8Wf	Page 1 of 1		Approved Document
	Revision Number	6	Issue Status: When printed this document is an 'UNCONTROLLED COPY'
	Date	22/05/18	